

## Profile Summary

With over 15 years of extensive experience in leading programs and delivering diverse projects across public, non-profit, and private sectors, I am highly skilled in managing change, risks, resources, stakeholders, and communication. My proficiency in stakeholder management, consensus-building, and delivering impactful projects within budget, scope, and time constraints underscores my adaptability and effectiveness. I have successfully navigated multiple sectors, bringing a wealth of knowledge and strategic insight to each project. My expertise in engaging and managing stakeholders, combined with influential leadership, enables me to consistently achieve project objectives through strategic management and collaboration using both Agile and Waterfall methodologies.

## Core Skills and Competencies

<ul style="list-style-type: none"><li>• Project Management</li><li>• Technology Implementation</li><li>• Risk Management</li><li>• Agile, Waterfall</li></ul>	<ul style="list-style-type: none"><li>• Business Analysis</li><li>• System Migrations and Upgrades</li><li>• Resource Management</li><li>• Collaboration</li></ul>	<ul style="list-style-type: none"><li>• Budget Management</li><li>• Communication/Documentation</li><li>• Project Team Leadership</li><li>• Client/Vendor/Stakeholder Relations</li></ul>
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## Career Experience

Royal Pharmaceutical Society (RPS) London, UK.

August 2023 – Present

### Programme Manager

- Achieved a 20% increase in content production efficiency and a 15% reduction in publication lead time through successful implementation of a bespoke Digital Publishing CMS infrastructure and integration with Sitecore, ensuring sensitive medicinal data discovery, modelling, transformation, and migration across cloud sources, mitigating cyber risk exposure.
- Migrated data from six legacy CMS platforms into the newly delivered CMS, retired the legacy systems and transitioned new platform into technology operations. Delivered a roadmap for customers migration and interface redevelopment.
- Ensured end-to-end project management and data transformation/migration processes are adhered to and report to senior stakeholders to support decision making and Programme steer.
- Managed stakeholder expectations relating to business value and facilitate engagement and contribution at vital touch points within the delivery process. Led the development of the Programme delivery roadmap and workshops for data discovery, assessment and evaluation and use cases.
- Delivered a brand-new e-commerce model of licensing utilizing APIs for product delivery to customers.
- Collaborated with cross functional engagements between product, technology, memberships, editorial, and data teams. Escalated critical issues that placed the programme at risk with recommendations for mitigation.
- Worked closely with and held 3rd party engineering partners to account on quality, time and cost of delivery.
- Conducted project and data discovery workshops, resulting in the identification of 35% more data-driven use cases, enhancing the overall effectiveness of the Programme.
- Identified key requirements, resulting in a 15% improvement in resourcing efficiency and achieved a 98% adherence to quality, time, and cost of delivery with the 3rd party engineering partner.

London and Partners. London, UK.

October 2022 – July 2023

### Senior Digital Project Manager

- I aligned project scope and requirements with the organization's business objectives. This resulted in the successful delivery of multiple digital transformation initiatives, including the migration from Pipedrive CRM to Salesforce CRM with Dotdigital integration, deployed Sitecore 10 CMS, Azure and M365, Led the redevelopment of the Visit London App and multiple website redesign projects, and Google Analytics implementation. These projects collectively contributed to a notable 35% increase in website traffic, enhancing the City of London's online presence and reach.
- Led the implementation of initiatives to ensure that the organization's e-commerce platforms were revolutionized for optimized product development/delivery and customers had enjoyable London shopping experiences.
- Leading end-to-end project lifecycle: initiated projects, planned in collaboration with stakeholders, developed project plans, managed budget and resources, executed project based on approved plans, monitored milestones, issues, dependencies and risks, ensured appropriate documentation and governance, closed projects with lessons learned and transitioned to operations.

London Stock Exchange Group (LSEG), London, UK.

February 2021 – November 2022

### Senior Project Manager

- I led the seamless integration of Refinitiv's CRM and marketing automation tool into LSEG's systems, implemented data analysis, transformation, data modelling, testing, and structuring, data security and migration on very high-volume data sets

from multiple cloud sources and successfully sunsetting Legacy systems. This integration resulted in a streamlined process that improved operational efficiency by an impressive 40%.

- Collaborated with a global team of senior stakeholders, product owners, developers, architects, testers, and implementation partners. I ensured a smooth transition and achieved the desired outcomes. I managed the implementation of a global Customer Data Platform (CDP) rollout, integrated with, Snowflake, Audience, and Experience Manager. Additionally, leading the implementation of a new AWS S3 and Azure for data warehousing and resilience.
- End-to-end delivery of digital transformation project lifecycle: Creating PID's, project charters etc during project initiation, developing robust project and communication plans in collaboration with stakeholders in planning phase, In Execution, driving actual delivery work, managing teams, stakeholders, budget and resources based on approved plans,
- Monitoring RAID logs and milestones, appropriate documentation and governance, and I closed the projects by ensuring documentation of ongoing support, lessons learned and transitioning to operations management.
- I led multiple projects in compliance with established project governance frameworks. (ARB, CAF, ORA, DORA). This involved timely reporting, obtaining required approvals, managing change requests, project documentation, and effectively communicating project status reports to stakeholders, facilitating a smooth transition of projects into operations.

HarvestPlus / International Institute of Tropical Agriculture, Nigeria.

Mar 2019 – January 2021

### **Programme Consultant**

- Supported the implementation of the commercialization of biofortified crops program by expanding the market presence of biofortified crops, contributing to a 25% increase in global awareness and adoption. specifically targeting regions affected by hidden hunger.
- Project lead on the commercialization of biofortified crops Vitamin A Maize (VAM) and Vitamin A Cassava (VAC) across Nigeria.
- Implemented comprehensive publicity campaigns, educated over 500 poor rural farming communities, resulting in expanded access to nutritious foods. This campaign led to a 20% increase in public awareness and appreciation of the nutritional and economic benefits of biofortified crops.
- By leading the delivery of a biofortified agribusiness value chain database, which led to streamlining processes, saving stakeholders significant resources. Enabled farmers' access to essential resources, contributing to a 35% increase in productivity and growth in the biofortified crops sector

Transport for London (TFL), London, UK.

July 2017 – Feb 2019

### **IT Project Manager**

- Achieved a remarkable 40% reduction in report generation time, significantly improving operational efficiency and empowering stakeholders with advanced analytics and real-time insights by leading the delivery of a state-of-the-art data warehouse and BI solution.
- Successfully transitioned projects into operations with a three-month early completion. Ensured a 90% adherence to project milestones and governance framework, improving overall project efficiency by managing project end-to-end project lifecycle while delivering ServiceNow implementation
- Led the successful implementation of ServiceNow, integrating it with SAP ERP and CRM, achieved a notable 38% increase in data accuracy and an impressive 50% reduction in service processing time. Streamlined workflows, enhancing productivity and improving customer service.
- Efficiently managed cross-functional global teams and stakeholders, completing the project three months ahead of schedule, achieving a 15% improvement in overall project efficiency. Implemented risk mitigation strategies and conducted weekly KPI checks, maintaining project momentum.

Wakanow, Global role.

January 2016 – June 2017

### **Project Delivery Manager**

- I led the implementation of D365, marketing automation, and data analytics tools following a merger, this was a data migration project. This resulted in a significant 35% reduction in operational expenses for the company.
- Project lifecycle management: I created and delivered an end-to-end project management plan for the implementation of new software systems and integration of legacy ones. Leading the initiation, planning, execution, monitoring/ control and closure phases of projects and carefully managing project constraints, I ensured on-time delivery of projects.
- Post-merger integration and redevelopment of multiple e-commerce websites (portal) for travel and accommodation shopping globally.
- I spearheaded cross-functional teams consisting of stakeholders from different departments within the organization, identified pain points and scalability issues during the discovery (pre-implementation) phases.
- With effective collaboration and problem-solving skills, I successfully implemented software systems with zero downtime for critical business functions. The project budget was about \$2.5million, and I successfully delivered this post-merger change with all its complexities within set project constraints.

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Tropical Food Processing Company Limited

May 2013 – December 2015

**Process Innovation Project Manager**

- Delivered a remarkable 50% increase in contact leads generation, enhancing operational efficiency and resulting in substantial cost savings.
- Achieved a customer satisfaction rate of 90% for the adoption of new processes through impactful training plans and open communication, ensuring a smooth transition. This led to improved efficiency and reduced resistance to change.
- Utilizing stakeholder engagement skills, by mentoring smallholder farmers, integrating them into the production value chain, leading to a 20% increase in stakeholder satisfaction and a 10% improvement in lead generation.

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Solomon and Benjamin Ltd.

2010 – 2013

**Head, Projects and Markets**

- As project delivery leader on the World bank funded education project, I successfully onboarded 650 public schools, leading to a 35% increase in student performance through an IT-backed school improvement program. Coordinated robust training programmes for over 15,000 teachers, resulting in a 40% increase in teacher productivity, substantial cost savings, and improved education quality, especially for students from low-income backgrounds.

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National Mathematical Centre

2007 – 2009

**Project Consultant**

**Education**

**Master of Business Administration in Procurement and Supply Chain Management**

**Certifications**

Project Management Professional (PMP), Project Management Institute (PMI), USA

Agile Project Management, Coursera (Google)

Google Project Management, Coursera (Google)

**Professional Affiliations**

Member, Project Management Institute (PMI)

**References**

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