



# MOUHAMADOU LAMINE COLY

24 years old

## PROFIL

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Extremely motivated to constantly develop my skills and evolve professionally, taking on challenges has become my favorite pastime, and I like to take pleasure in earning what I earn. I'm also very meticulous and quick to adapt, although I'm known for my ability to synthesize.

## CONTACTS

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## EDUCATION

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### Alioune Diop's University of Bambey

Bachelor's degree in Law,  
option Private law(Cyber Law),  
2021

### Djignabo high school

Baccalaureat, 2018.

## SKILLS

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- Exceptional communication and networking skills
- Perfect command of Word, Excel, Canva, Adobe, etc.
- Team spirit and ability to work independently
- Ability to work under pressure and multi-task
- Ability to follow instructions and deliver quality results
- Perfect command of French and English (former student of Acces Ziguinchor program).

## WORK EXPERIENCE

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### Since december, 12th 2022: Account Manager

Indeed, after passing my interview with Majorel Dakar, I was assigned to the PayPal business as an account manager in the S.S.P (Security Setting and Payments) department, with which I have now had six (6) months of experience.

My tasks were to receive customer requests via various channels (call, chat), understand them and process them, taking into account any objections and anticipating future requests in order to provide complete support, thus guaranteeing a better customer experience.

## INTERESTS

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I'm passionate about sports, reading and, above all, I like to express the fruit of my faculty of abstraction on paper or set it to melody.